**5Ws + How analysis for the 6 entities in WalStore Operations**

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| --- | --- | --- | --- | --- | --- | --- |
|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | ----------?    What are the types of contracts they have? | ---------?  What quantity of goods do we have to store in the warehouse? | -------------?  What is the expected duration to store the items? | -------------?  What are the detailed routes where we have to supply the material? | What is the size of the buffer supply area?    --------------? | -----------?  What kind of products more interest the customers? |
| **How?** | -----------?  How do we reach more stores? | ----------?  How | ------------?  How this store item be safe? | How are the schedules arrived at? | -----------?    How many items would be purchased from a supplier? | How is the store layout optimized? |
| **Who?** | -----?  Who are the best suppliers of the total supplier?? | Who are the transporters? |  | --------?  Who is the warehouse to store the transporter? |  | ------?  Who are the targeted customers? |
| **When?** |  | -----------?  When do we go to the supplier to receive the items? | When do the warehouses receive goods from the transporters? | --------?  When do we get permission to transfer the item to the stores? | ------------?  When do I receive the purchased goods from the supplier? | When do they visit the store? |
| **Where?** | Where are the suppliers located? |  | ----------?  Where are we provide this material? |  | ----------?  Where should I store the excess items? |  |
| **Which?** |  | Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses? | --------------?  Which transporter do I give materials to? | ------------?  Which kind of items do we transport? |  |  |